



Privacy Policy

Effective: September 2025

University Technicians ("University Technicians," "UT," "we," "our," or "us") values your privacy. This Privacy Policy explains how we collect, use, disclose, and protect information when you use our website, services, products, and online platforms (collectively, the "Services").

By accessing or using our Services, you agree to the practices described in this Privacy Policy. If you do not agree, please discontinue use of our Services.

1. INFORMATION WE COLLECT

We may collect the following types of information when you interact with our Services:

A. Personal Information

Information you provide directly, such as:

- Name, email address, phone number, mailing address
- Business name, tax ID/EIN, or job title (if applicable)
- Payment details (processed securely through third-party providers)

- Account login credentials
- Information submitted in forms, training registration, or consultations

B. Usage Information

Data automatically collected when you use our Site, such as:

- IP address, browser type, operating system
- Pages visited, time spent on site, referral sources
- Device identifiers and cookies

C. User-Submitted Content

Any content you provide through forms, reviews, uploads, or forums within our platform.

2. HOW WE USE INFORMATION

We use the information we collect for purposes including:

- Providing and managing our Services
- Processing payments and fulfilling orders
- Scheduling consultations and technical services
- Delivering training courses, job placement services, and digital tools

- Communicating with you (including service updates, promotions, or account-related notices)
 - Improving and customizing our Services
 - Ensuring security, fraud prevention, and compliance with legal requirements
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3. HOW WE SHARE INFORMATION

We do not sell or rent your personal information. We may share information as follows:

- With service providers: Third-party vendors (e.g., payment processors, hosting services, marketing tools) who assist in delivering our Services.
 - With partners: In connection with job placement programs, training partnerships, or collaborative services.
 - For legal reasons: If required by law, regulation, legal process, or government request.
 - In business transfers: If we merge, sell assets, or undergo reorganization, your information may be part of the transferred assets.
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4. COOKIES AND TRACKING TECHNOLOGIES

We use cookies and similar technologies to:

- Enable core functionality (e.g., login, shopping cart)
- Analyze traffic and usage trends
- Improve site performance
- Deliver relevant advertising (where permitted)

You can adjust your browser settings to refuse or limit cookies, but certain features of our Services may not function properly without them.

5. DATA SECURITY

We use reasonable administrative, technical, and physical safeguards to protect your information. However, no online system is 100% secure, and we cannot guarantee absolute protection.

6. DATA RETENTION

We retain personal information only as long as necessary to fulfill the purposes described in this Policy, unless longer retention is required by law.

7. CHILDREN'S PRIVACY

Our Services are not directed to children under 13. We do not knowingly collect personal information from children under 13. If you believe we have collected such data, please contact us at privacy@universitytechnicians.com so we can delete it.

8. YOUR CHOICES

You have the right to:

- Opt out of promotional emails by following the unsubscribe link.
- Update or correct your account information.
- Request deletion of your personal information, subject to legal obligations.
- Manage cookies through browser settings.

For assistance, contact us at privacy@universitytechnicians.com.

9. THIRD-PARTY LINKS

Our Services may contain links to third-party websites or platforms. We are not responsible for the privacy practices of those parties, and we encourage you to review their policies.

10. INTERNATIONAL USERS

Our Services are primarily operated in the United States. If you access from outside the U.S., your information may be transferred and processed in the U.S., where privacy laws may differ from those in your country.

11. CHANGES TO THIS POLICY

We may update this Privacy Policy from time to time. The "Effective Date" at the top reflects the most recent revision. Continued use of our Services after changes means you accept the revised Policy.

12. CONTACT US

For questions, concerns, or privacy requests, contact us:

University Technicians – Privacy Office
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Tallahassee, FL 32301
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